

Arizona Institute for Healthcare Leadership

Presented by Rising Stars, LLC



The **Arizona Institute for Healthcare Leadership** program provides high potential leaders within hospitals and healthcare organizations the necessary skills to become exceptional leaders. As your current leadership retires or leaves, who are you preparing to take their place? The program includes a comprehensive curriculum combining core leadership competencies with applied practice. In addition to the in person learning, participants receive one to one executive coaching, and a detailed TTI TriMetrix EQ assessment which provides deeper understanding in the areas of behavior, motivation and emotional intelligence. Facilitators and guest speakers will provide additional resources for learning and growth.

TARGET AUDIENCE:

This program targets high potential leaders within an organization moving into mid-level or senior leadership positions. Participants must be a part of the healthcare management or leadership team, have direct reports, budget responsibility and a minimum of five years leadership experience. At a minimum, participants are mid-level managers, with significant individual responsibility. 50% of last 3 years participants have been promoted.

LEARNING OBJECTIVES:

The program is designed to equip and develop healthcare professionals with the leadership skills needed to grow their career to the next level.

- Increase Your Self Awareness, Communication and Emotional Intelligence
- Leadership that Inspires
- Coaching
- Teambuilding skills
- Healthcare Finance & Productivity
- Organizational Culture
- Developing Your Talent
- Strategic Thinking
- Healthcare Advocacy
- Crucial Conversations in Healthcare

PROGRAM COMMITMENT:

Your time and commitment is necessary to participate in the **Arizona Institute for Healthcare Leadership** program. Mandatory participation includes:

- 8 full days of competency learning sessions
- Class runs January through October 2018, the second Fri. of each month.
- Impactful project and presentation (estimated time commitment 20-25 hours)
- Online executive assessment
- One to one executive coaching
- Reading and other learning assignments

FACULTY:



Joanne Schlosser, FACHE, MBA, SPHR, PCC, is President of Rising Stars, LLC, a management consultant, professional certified executive coach, speaker and facilitator who works with high performing healthcare leaders and physicians that want to grow their career and their organization. She has over 12 years of healthcare experience. She is a Fellow of the American College of Healthcare Executives and serves on the Arizona Healthcare Executives Board of Directors. Joanne served as Director, Talent & Organizational Effectiveness, for Banner Health for over seven years. She was responsible for leadership development, change management, facilitation, executive coaching and organizational development. Joanne served on the Administrative Team for three hospitals and was the change agent responsible for the opening of a new

hospital, and provided executive and leadership coaching for high potential leaders and physicians. She played an integral role in creating and piloting the New Leader Experience, and helped roll out Performance Management and Talent Management programs. Joanne designs and delivers results generating, impactful training on many leadership topics. Joanne created a unique change agent certification program that developed over 200 confident, capable leaders who drive the necessary changes in today's health care environment.

Prior to joining healthcare, Joanne's B.S. in Production Operations Management and her M.B.A. were utilized in operations roles in Supply Chain Management as well as running programs that assisted Small, Minority and Woman Owned businesses in winning government and contractor contracts. Her efforts enabled Arizona businesses to win over \$113 million in contracts in a three year period.

Joanne co-authored a chapter titled, "Developing a Change-Ready Organization: Building Internal Capacity for Change", which was published in *Organizational Development in Health Care: High Impact Practices for a Complex and Changing Environment* in 2011. She has numerous other publications.

Joanne has delivered thousands of high content, high energy presentations, workshops and retreats nationally on a variety of leadership topics. Joanne has served over 200 clients including Abrazo Healthcare, Arizona Hospital and Healthcare Association, American Health Care Association/National Center for Assisted Living, AHCCCS, CMS, Crisis Response Network, TeamHealth, Summit Healthcare Regional Medical Center, Medavie Blue Cross, IDN Summit & Reverse Expo, Indian Health Service, PolyPeptide Laboratories, University of Arizona Health Plans, Terros Health, Fairmont Hotels and Resorts, Marriott, Walt Disney World and more.

PROGRAM INVESTMENT:

Tuition is \$5,500 per person. AzHHA and AHE members save \$500 and pay \$5,000 per person. Tuition includes content, coaching, materials, breakfast and lunch. Tuition must be paid with application, unless other arrangements are approved in advance.

CONTACT INFORMATION:

If you are interested, please contact Joanne Schlosser at 480-840-6024, or Joanne@RisingStarsLLC.com. Application can also be accessed at www.RisingStarsLLC.com/AIHL. Maximum of 15 participants means the program may fill early. The course also provides 31 Qualifying Education credits from ACHE.

APPLICATIONS ARE DUE NO LATER THAN WEDNESDAY, NOVEMBER 22, 2017